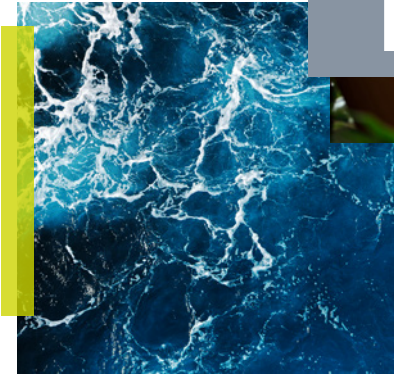


# Simple. Efficient. Smart.

It's simple and easy to upgrade to a smart meter and we will help you every step of the way.



# Welcome to a more efficient energy system

Businesses all over the UK are becoming more energy efficient – and you and your customers could join them with a smart meter.

Getting smart meters installed with the SSE Energy Solutions is easy, flexible and there is no additional cost.\* And, by making the switch, you choose to help the UK reach net zero, with the potential to reduce costs and increase efficiency. All with minimal disruption.



# Why choose a smart meter?

Smart meters eliminate the hassle of manual meter readings and the challenge of estimating bills.

This is especially useful for companies with multiple sites, leading to accurate estimates for every site and saving you time. They record your energy use and automatically send us your readings. This gives you a more accurate view of how much energy your company is using in near real time.

Smart meters come with intelligent functions, such as remote, accurate meter readings. So your bills reflect your actual energy consumption, helping you improve budgeting and forecasting, especially across multiple sites. But there's more to smart meters than this.

Smart meters help reduce your, your customers' and the UK's carbon footprint and are the gateway to new green technologies. They allow a more accurate prediction of UK wide energy consumption which allows us to efficiently balance our green energy resources to meet supply with demand. Not only that, the knowledge they give us enables us to flexibly generate renewable energy to meet the UK's demand and avoid relying on carbon-intensive generation methods.



# Support, built around you

Every company has its own individual needs. That's why our installations are bespoke and seamless.

When you get in touch, we'll work with you to find the best approach. One that works for you and your customers. Depending on your requirements, you'll get personalised help from a direct SSE contact or a dedicated project team. Whichever approach is required, they'll work with you to manage your rollout, oversee appointments and coordinate with key stakeholders. Free of charge. Free of hassle.

## SSE Clarity

Get all your energy insights, right in front of you. Our energy plans include free access to SSE Clarity<sup>†</sup>, a powerful energy management platform that gives you the ability to:

- track, measure, manage and forecast your businesses' energy usage
- identify problems promptly through alarms and email alerts
- compare energy consumption across multiple sites
- organise your data in a way that's best for you
- access help and ongoing support from a dedicated helpdesk

Best of all, it's easy to set up and use. And we'll be here to support you, every step of the way.

*"We have seen significant savings and higher accuracy in data. This has helped us to improve our forecasting even further."*

**Rebecca Jones**

Energy Supply & Metering  
Manager, Anglian Water



# Got questions?

Wondering about how a smart meter upgrade might impact your and your customer's businesses? Or want to learn more about how the installation works? We've put together the answers to some of the frequently asked questions.

## **Does someone from your company need to be present during the installation?**

Our installer will discuss with you whether someone needs to be present for the install based on individual circumstances, such as meter location. If someone is required on site, the person must be aged over 18.

## **Will I be charged for installing a smart meter?**

There is no additional cost for a standard smart meter installation, and ongoing maintenance costs are covered in the same way as your present meters.

## **Will I need to interact with the meter for any reason?**

No. Your installer will show you how your new meter works but it will operate automatically.

## **Will my bill be higher because I have a smart meter?**

You'll only be billed for the energy you actually use. By using SSE Clarity in conjunction with your smart meter you may even be able to reduce your energy bills.

## **Do I have to share my company's energy data?**

Yes. We need to collect your consumption data every half hour. This is done remotely – and you don't need to do anything.

## **What happens during the installation and how long does it take?**

Before installing the new meter and to ensure a successful install is possible, the engineer will carry out a quick site inspection and check the network coverage in the meter location.

Your power will need to be off for a short time, but overall, the work should take no more than one hour per site and your power will be switched back on and tested by the engineer on site.

## **What happens if I change supplier after the meter is installed?**

Smart meters allow you to switch suppliers without losing any of the benefits of the smart metering service.

# Ready to get started?

Experience the benefits of smart meters and enter a whole new world of energy. Email us for more information and our team will work with you to create a smooth, seamless, stress-free smart meter roll-out.

If you'd like to learn more about our smart rollout, please visit [sseenergysolutions.co.uk/smart-metering](https://sseenergysolutions.co.uk/smart-metering) or



**email us at**  
**BESP@sse.com**

\* There is no additional cost for a standard installation of a smart meter. The costs of installing and maintaining a new meter are covered in the same way as those of your present energy meter.

† SSE Clarity Terms and Conditions apply.

SSE Energy Solutions is bound by the Retail Energy Code (REC) Smart Installation Schedule. The Schedule aims to ensure smart meter installation is a positive experience for you, the customer. The REC schedule sets minimum standards which all members must follow, so you know what to expect during the installation process. It also ensures we help you understand the benefits smart meters can bring to individual customers, and as part of the wider industry Smart Programme.

SSE Energy Solutions is a trading name of SSE Energy Supply Limited, registered in England and Wales number 03757502 which is a member of the SSE Group. The registered office of SSE Energy Supply Limited is No. 1 Forbury Place, 43 Forbury Road, Reading, RG1 3JH.

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